

Program Scorecard 2022-23

Medical Assistant 31-509-1

| Student Demographics | 2022-23 | | 2021-22 | | 2020-21 | |
|----------------------------|---------|---------|---------|---------|---------|---------|
| | Number | Percent | Number | Percent | Number | Percent |
| Full-Time | 12 | 22% | 32 | 44% | 27 | 41% |
| Part-Time | 43 | 78% | 28 | 39% | 39 | 59% |
| Students with Disabilities | 10 | 18% | 9 | 15% | 9 | 14% |
| Students of Color | 7 | 13% | 6 | 10% | 8 | 12% |
| Financial Aid Recipients | 20 | 43% | 32 | 44% | 38 | 47% |
| Male | 3 | 5% | 3 | 5% | 3 | 5% |
| Female | 52 | 95% | 56 | 93% | 62 | 94% |
| Mean Age | 27 | | 26 | | 26 | |
| Median Age | 22 | | 22 | | 22 | |
| Mode Age | 20 | | 18 | | 17 | |
| Bias per WTCS (NTO*) | Male | | Male | | Male | |
| Total Program Students | 55 | | 60 | | 66 | |
| Total Pre-Program Students | 5 | | 12 | | 15 | |

NOTE: Demographics include program students only, with the exception of financial aid
 *NTO: non-traditional occupation

| Student Interest | 2022-23 | 2021-22 | 2020-21 | 2019-20 | 2018-19 |
|-----------------------|---------|---------|---------|---------|---------|
| New Accepted Students | 24 | 39 | 39 | 46 | 44 |
| Capacity | 48 | 48 | 48 | 48 | 48 |
| Percent Capacity | 50% | 81% | 81% | 96% | 92% |
| FTEs | 30 | 43 | 46 | 48 | 39 |
| Fall/Spring Waitlist | 0 | 0 | 0 | 0 | 0 |

| Graduate Placement | 2022-23* | 2021-22 | 2020-21 | 2019-20 | 2018-19 |
|---------------------------|----------|---------|---------|---------|---------|
| Graduates | 36 | 23 | 24 | 26 | 28 |
| Employed in Related Field | NA | 92% | 58% | 100% | 95% |
| Seeking Employment | NA | 0% | 0% | 7% | 0% |
| Continuing Education | NA | 14% | 37% | 27% | 12% |
| Survey Response Rate | NA | 61% | 79% | 85% | 89% |

*2022-23 graduate placement data is not available because graduates are surveyed 6 months to 1 year after graduation; 2022-23 data will be available spring 2024.

| Wages & Openings | 2021-22 |
|-----------------------------------|----------|
| CVTC Graduate Average Hourly Wage | \$17.81 |
| CVTC Graduate Average Annual Wage | \$35,150 |
| Regional Median Annual Wage | \$42,434 |
| Regional Job Openings | 127 |

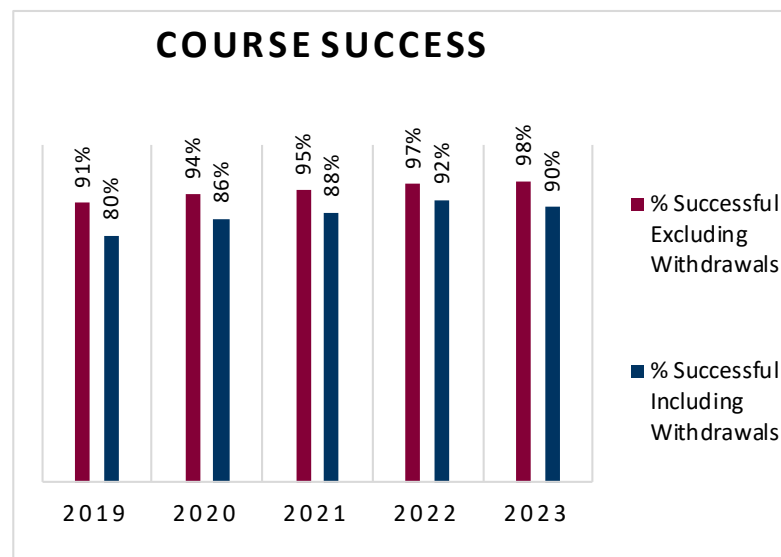
| CVTC Key Performance Indicator Goals | | |
|--------------------------------------|-------|--------|
| | Goal | Actual |
| Graduation within 2 years | 80% | 70% |
| Job Related Placement | 90% | 82% |
| Aidable FTEs | 3,865 | 3,835 |

| Graduation Rates | Cohort Year* | | | | | 3 Year Program Target | WTCS |
|---------------------------|--------------|---------|---------|---------|---------|-----------------------|------|
| | 2021-22 | 2020-21 | 2019-20 | 2018-19 | 2017-18 | | |
| Graduation within 2 Years | 73% | 34% | 63% | 57% | 70% | 56% | 31% |

*Cohort year is the year the student started in the program.

| Retention Rates | Academic Year | | | | | 3 Year Program Target |
|---------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-----------------------|
| | Fall 2022 to Spring 2023 | Fall 2021 to Spring 2022 | Fall 2020 to Spring 2021 | Fall 2019 to Spring 2020 | Fall 2018 to Spring 2019 | |
| Semester-to-Semester | 82% | 82% | 81% | 77% | 81% | 85% |
| Core Courses | 2022-23 | 2021-22 | 2020-21 | 2019-20 | 2018-19 | |
| Course Success Rate | 92% | 96% | 88% | 88% | 84% | 96% |
| Withdraw Rate | 6% | 2% | 6% | 6% | 7% | NA |
| General Education Courses | 2022-23 | 2021-22 | 2020-21 | 2019-20 | 2018-19 | |
| Course Success Rate | 67% | 94% | 100% | 86% | 79% | 98% |
| Withdraw Rate | 33% | 6% | 0% | 10% | 5% | NA |

| Technical Skills Attainment | 2022-23 | 2021-22 | 2020-21 | 2019-20 | 2018-19 |
|-----------------------------|---------|---------|---------|---------|---------|
| Met | 26 | 33 | 24 | 26 | 29 |
| Not Met | 0 | 0 | 0 | 0 | 0 |
| Not Assessed | 1 | 1 | 0 | 3 | 0 |



CVTC Course Success Goal: 80%

Medical Assistant (31-509-1)

2022-23 Course Success

| Delivery Method | Successful Count | Unsuccessful Count | Withdrawal Count | Enrollment Count | % Successful Excluding Withdrawals | % Successful Including Withdrawals |
|--------------------------------|-------------------------|---------------------------|-------------------------|-------------------------|---|---|
| Blended (less than 50% online) | 53 | 2 | 4 | 59 | 96% | 90% |
| Face-to-Face | 35 | 0 | 1 | 36 | 100% | 97% |
| Hybrid (50% or more online) | 77 | 1 | 7 | 85 | 99% | 91% |
| Online | 81 | 1 | 12 | 94 | 99% | 86% |
| Grand Total | 246 | 4 | 24 | 274 | 98% | 90% |

| Course & Delivery Method | Successful Count | Unsuccessful Count | Withdrawal Count | Enrollment Count | % Successful Excluding Withdrawals | % Successful Including Withdrawals |
|---|-------------------------|---------------------------|-------------------------|-------------------------|---|---|
| 501-101 Medical Terminology | 5 | 0 | 1 | 6 | 100% | 83% |
| Online | 5 | 0 | 1 | 6 | 100% | 83% |
| 501-107 Digital Literacy Healthcare | 14 | 1 | 3 | 18 | 93% | 78% |
| Online | 14 | 1 | 3 | 18 | 93% | 78% |
| 501-308 Pharmacology for Allied Health | 28 | 0 | 2 | 30 | 100% | 93% |
| Hybrid (50% or more online) | 28 | 0 | 2 | 30 | 100% | 93% |
| 509-301 Medical Asst Admin Procedures | 21 | 0 | 2 | 23 | 100% | 91% |
| Online | 21 | 0 | 2 | 23 | 100% | 91% |
| 509-302 Human Body in Health & Disease | 11 | 0 | 3 | 14 | 100% | 79% |
| Online | 11 | 0 | 3 | 14 | 100% | 79% |
| 509-303 Medical Asst Lab Procedures 1 | 23 | 1 | 2 | 26 | 96% | 88% |
| Face-to-Face | 5 | 0 | 0 | 5 | 100% | 100% |
| Hybrid (50% or more online) | 18 | 1 | 2 | 21 | 95% | 86% |
| 509-304 Medical Asst Clin Procedures 1 | 23 | 1 | 2 | 26 | 96% | 88% |
| Blended (less than 50% online) | 18 | 1 | 2 | 21 | 95% | 86% |
| Face-to-Face | 5 | 0 | 0 | 5 | 100% | 100% |
| 509-305 Med Asst Lab Procedures 2 | 27 | 0 | 1 | 28 | 100% | 96% |
| Blended (less than 50% online) | 5 | 0 | 0 | 5 | 100% | 100% |
| Hybrid (50% or more online) | 22 | 0 | 1 | 23 | 100% | 96% |
| 509-306 Med Asst Clin Procedures 2 | 27 | 1 | 3 | 31 | 96% | 87% |
| Blended (less than 50% online) | 18 | 1 | 1 | 20 | 95% | 90% |

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2022-23 Course Success

| Course & Delivery Method | Successful Count | Unsuccessful Count | Withdrawal Count | Enrollment Count | % Successful Excluding Withdrawals | % Successful Including Withdrawals |
|---|-------------------------|---------------------------|-------------------------|-------------------------|---|---|
| Hybrid (50% or more online) | 9 | 0 | 2 | 11 | 100% | 82% |
| 509-307 Med Office Insurance & Finance | 22 | 0 | 2 | 24 | 100% | 92% |
| Blended (less than 50% online) | 12 | 0 | 1 | 13 | 100% | 92% |
| Online | 10 | 0 | 1 | 11 | 100% | 91% |
| 509-309 Medical Law, Ethics & Profess | 20 | 0 | 1 | 21 | 100% | 95% |
| Online | 20 | 0 | 1 | 21 | 100% | 95% |
| 509-310 Medical Assistant Practicum | 24 | 0 | 1 | 25 | 100% | 96% |
| Face-to-Face | 24 | 0 | 1 | 25 | 100% | 96% |
| 801-136 English Composition 1 | 1 | 0 | 1 | 2 | 100% | 50% |
| Face-to-Face | 1 | 0 | 0 | 1 | 100% | 100% |
| Online | 0 | 0 | 1 | 1 | | 0% |
| Grand Total | 246 | 4 | 24 | 274 | 98% | 90% |